

# Answer Labs Inc. Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.5Rev)

**Name of Product/Version:** **Answeerr.ai**

**Report Date:** **February 2026**

**Product Description:** Answeerr.ai is an enterprise AI infrastructure platform for education that enables institutions to deploy governed AI tutors, assistants, analytics dashboards, and institutional AI tools aligned with security, privacy, and compliance frameworks.

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**Notes:** This Accessibility Conformance Report applies to the web-based Answeerr.ai platform. Accessibility is continuously evaluated and improved as part of ongoing product development aligned with WCAG 2.1 Level AA objectives.

**Evaluation Methods Used:** Evaluation included manual accessibility review, keyboard navigation testing, automated accessibility scanning tools, semantic structure inspection, and design validation against WCAG 2.1 Level AA success criteria using modern browsers and assistive technology compatibility checks.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Most UI icons and informational images include alternative text and/or accessible labels. Some dynamically generated content and user-uploaded media may require ongoing improvements to ensure consistent text alternatives across all experiences.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: The Answerr.ai platform does not require audio-only or video-only prerecorded media for core functionality. If prerecorded media is provided, it will be published with appropriate accessible alternatives.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: The Answerr.ai platform does not require prerecorded video for core functionality. If prerecorded video content is provided, captions are supported through the media publishing workflow.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: The Answerr.ai platform does not require prerecorded video for core functionality. If prerecorded video is provided, audio descriptions or equivalent media alternatives are supported as part of content publishing requirements.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: Primary pages and workflows use semantic structure (headings, labels, and form associations) to convey relationships to assistive technologies. Some advanced dashboards and dynamically rendered components are being improved to ensure consistent semantics and programmatic relationships across all UI elements.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: Content and interface components are presented in a logical reading and navigation order that preserves meaning and usability when accessed through assistive technologies or keyboard navigation.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: Instructions and interactions within the platform do not rely solely on sensory characteristics such as color, shape, size, or visual location. Textual and contextual cues are provided to support accessibility.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><a href="#">1.4.1 Use of Color</a> (Level A)  Also applies to:  Revised Section 508</p>	<p>Web: Supports  Electronic Docs: Not applicable</p>	<p>Web: Color is not used as the sole means of conveying information. Interface elements include labels, icons, and contextual indicators to ensure information</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Software: Not applicable Authoring Tool: Not applicable	remains accessible to users with color vision deficiencies.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: The platform does not automatically play audio that interferes with assistive technology usage. Any media playback includes user controls allowing pause or stop functionality.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Core platform functionality, including navigation, forms, and AI interaction workflows, can be operated using keyboard navigation. Some advanced dashboard and dynamically generated interface elements are undergoing ongoing accessibility improvements to ensure full keyboard operability.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Users can navigate into and out of interface components using standard keyboard navigation without becoming trapped within any component or workflow.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: Time-based interactions, such as assessments or session activities, allow configurable durations where applicable. Accessibility improvements are ongoing to ensure flexible timing accommodations across all workflows.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: The platform does not include automatically moving or updating content that cannot be paused or controlled by the user. Interactive elements remain user-initiated and controllable.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: The interface does not include flashing content that exceeds accessibility safety thresholds. Visual elements are designed to avoid seizure-triggering effects.</p> <p>Electronic Docs: Not applicable  Software: Not applicable  Authoring Tool: Not applicable</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports  Electronic Docs: Not applicable  Authoring Tool: Not applicable</p>	<p>Web: Pages are structured using consistent navigation and heading hierarchy to support efficient navigation. Improvements are ongoing to enhance skip navigation and assistive technology efficiency across complex dashboards.</p> <p>Electronic Docs: Not applicable  Authoring Tool: Not applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Pages within the Answerr.ai platform include descriptive titles that communicate purpose and context to users and assistive technologies.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Interactive elements generally follow a logical navigation order when accessed via keyboard. Improvements are ongoing to ensure consistent focus sequencing across complex dashboards and dynamically rendered components.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Links and interactive controls provide contextual meaning through visible labels, surrounding text, or accessible naming to communicate purpose clearly.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: The primary language of platform pages is programmatically defined to support screen readers and assistive technologies.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Interface elements do not trigger unexpected changes of context when receiving keyboard focus. User actions remain predictable and user initiated.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Changes of context generally occur only after explicit user interaction. Some AI-driven or dynamically updated responses may update content areas automatically, and accessibility refinements are ongoing to ensure predictable interaction behavior.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Input errors in forms and user interactions are generally identified through validation messaging and visual indicators. Accessibility improvements are ongoing to ensure consistent programmatic error identification across dynamically generated AI workflows.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Form inputs and interactive controls include labels or contextual instructions to assist users in completing tasks and understanding required inputs.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> .
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: Standard interface components expose accessible names, roles, and values through browser accessibility APIs. Some dynamically generated AI interface elements are undergoing continuous enhancement to ensure full assistive technology compatibility.</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Authoring Tool: Not applicable</p>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The platform does not rely on live audio or video streaming for core functionality. Where live media is used, captioning can be supported through integrated media services.</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Authoring Tool: Not applicable</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p>	Web: Supports	Web: The platform does not require prerecorded video content for core functionality. Where prerecorded

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	media is provided, audio description or equivalent accessible alternatives may be supported through publishing workflows.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<u><a href="#">1.4.3 Contrast (Minimum)</a></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Interface components are designed to follow WCAG 2.1 contrast ratio recommendations for readability. Ongoing design refinements continue to improve contrast consistency across dashboards and dynamically generated content.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<u><a href="#">1.4.4 Resize text</a></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Text content can be resized using standard browser zoom and accessibility settings without loss of functionality or content visibility.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
<u><a href="#">1.4.5 Images of Text</a></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Text is primarily presented as real text rather than images to support resizing, readability, and assistive technologies. Images of text are avoided except where visually necessary.  Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Users can locate content through multiple navigation methods, including structured navigation menus, dashboard organization, and contextual links.</p> <p>Electronic Docs: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Headings and labels are generally descriptive and provide context for interface components and workflows. Ongoing refinements aim to improve consistency across dynamically generated AI content areas.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Keyboard focus indicators are visible for interactive elements, allowing users to identify their current position during navigation.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Language changes within content can be programmatically identified where applicable to support assistive technologies and multilingual experiences.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Navigation mechanisms that are repeated across pages remain consistent in structure and presentation to support predictable user interaction.</p> <p>Electronic Docs: Not applicable Authoring Tool: Not applicable</p>
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports Electronic Docs: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Interface components that perform the same functionality are identified consistently through labeling, icons, and interaction patterns across the platform.</p> <p>Electronic Docs: Authoring Tool:</p>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: When input errors are detected, guidance or suggestions are generally provided to help users correct issues. Enhancements are ongoing to improve consistency of suggestions across dynamically generated AI workflows.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>	<p>Web: Important user actions involving data submission include confirmation steps or the ability to review information prior to completion where applicable. Accessibility and usability safeguards continue to be refined across workflows.</p> <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p>

## Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: The platform does not currently provide sign language interpretation for prerecorded media content.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Extended audio description is not currently provided for prerecorded media.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Full alternative media versions for prerecorded synchronized media are not currently provided.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Live audio-only alternatives are not currently provided for live media experiences.
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Enhanced contrast ratios beyond WCAG Level AA requirements are not consistently implemented across the platform.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The platform does not include background audio that interferes with speech or assistive technology usage.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Users can adjust presentation through browser settings and zoom functionality; however, advanced visual customization options are limited.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: Text content is primarily presented as actual text rather than images whenever possible.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Most platform functionality supports keyboard interaction, with ongoing improvements to ensure full operability across all dynamic components.
<a href="#">2.2.3 No Timing</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Some workflows may include time-based interactions such as assessments or session controls.
<a href="#">2.2.4 Interruptions</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The platform avoids unexpected interruptions that significantly disrupt user workflows.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Session re-authentication may be required for security purposes; user data is generally preserved where possible.
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The interface avoids flashing content that could exceed seizure safety thresholds.
<a href="#">2.4.8 Location</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Users can understand general location within workflows through navigation structure and page context, with ongoing improvements to orientation indicators.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: Link purposes are generally clear through accessible names and contextual labeling.
<a href="#">2.4.10 Section Headings</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Section headings are generally used to organize content and workflows, with ongoing improvements to ensure consistent structural hierarchy across dynamically generated content.
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does not support	Web: Definitions or explanations for unusual terminology are not consistently provided across all platform content.
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does not support	Web: Expanded forms or definitions for abbreviations are not consistently programmatically identified.
<a href="#">3.1.5 Reading Level</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does not support	Web: Content is not restricted to a specific reading level and simplified alternatives are not consistently provided.
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Revised Section 508 – Does not apply	Web: Does not support	Web: Pronunciation guidance for complex or specialized terminology is not currently provided.
<a href="#">3.2.5 Change on Request</a> (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: Changes of context occur primarily following explicit user actions rather than automatically.
<a href="#">3.3.5 Help</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Help resources and guidance are available within the platform, with ongoing improvements to ensure consistent accessibility and discoverability.
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: Important user actions generally provide opportunities for review or confirmation, with

Criteria	Conformance Level	Remarks and Explanations
		continued enhancements planned to improve comprehensive error prevention safeguards.

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Users without vision can interact with the platform using assistive technologies such as screen readers and keyboard navigation for core workflows.
302.2 With Limited Vision	Supports	The platform supports browser zoom, scalable text, and standard accessibility settings to assist users with limited vision.
302.3 Without Perception of Color	Supports	Information is not conveyed solely through color; labels, icons, and contextual indicators provide additional meaning.
302.4 Without Hearing	Supports	Core functionality does not rely on audio output, allowing users without hearing to fully access platform features.
302.5 With Limited Hearing	Supports	Platform interactions are primarily visual and text-based, supporting users with limited hearing.
302.6 Without Speech	Supports	Speech input is not required for platform operation; all interactions can be completed through keyboard or pointer input.
302.7 With Limited Manipulation	Supports	Keyboard navigation and standard input methods support users with limited manipulation abilities, with ongoing improvements to optimize interaction efficiency.
302.8 With Limited Reach and Strength	Supports	The platform can be operated using standard input devices without requiring sustained physical effort.

302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Clear interface structure and guided workflows support usability; ongoing enhancements aim to further simplify complex interactions and improve accessibility for diverse cognitive needs.
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## Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.2.2 Transactional Outputs	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.2.4 User Control	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.2.5 Braille Instructions	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
402.3.1 Private Listening	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.3.2 Non-private Listening	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.4 Characters on Display Screens	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
402.5 Characters on Variable Message Signs	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>403 Biometrics</u></b>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>404 Preservation of Information Provided for Accessibility</u></b>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
406.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.3.2 Alphabetic Keys	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.3.3 Numeric Keys	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.4 Key Repeat	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.5 Timed Response	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.6 Operation	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web

Criteria	Conformance Level	Remarks and Explanations
		browsers and does not include hardware components.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.2 Side Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.2.2 Obstructed Side Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.3 Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web

Criteria	Conformance Level	Remarks and Explanations
		browsers and does not include hardware components.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
408.3 Flashing	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
410.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>412.2 Volume Gain</u></b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.3.2 Wireline Handsets	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.4 Digital Encoding of Speech	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future

Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.7 Video Communication	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><i>412.8 Legacy TTY Support</i></b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.8.2 Voice and Hearing Carry Over	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.8.3 Signal Compatibility	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><i><u>413 Closed Caption Processing Technologies</u></i></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web

Criteria	Conformance Level	Remarks and Explanations
		browsers and does not include hardware components.
<b><u><a href="#">414 Audio Description Processing Technologies</a></u></b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
414.1.2 Other ICT	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
<b><u><a href="#">415 User Controls for Captions and Audio Descriptions</a></u></b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.
415.1.2 Audio Description Controls	Not Applicable	Answerr.ai is a web-based software platform delivered via standard web browsers and does not include hardware components.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See <u><a href="#">WCAG 2.x</a></u> section	See information in WCAG 2.x section
<b><u><a href="#">502 Interoperability with Assistive Technology</a></u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Answerr.ai supports user control of accessibility features through standard browser and operating system accessibility settings, including screen readers, zoom, contrast adjustments, and keyboard navigation.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Supports	Answerr.ai does not interfere with platform accessibility features and operates within standard web browser accessibility frameworks.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	User interface elements expose semantic information through standard HTML and ARIA attributes compatible with assistive technologies.
502.3.2 Modification of Object Information	Supports	Assistive technologies may interpret and adjust presented information using browser and operating system accessibility services.
502.3.3 Row, Column, and Headers	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.4 Values	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.5 Modification of Values	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.6 Label Relationships	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.8 Text	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.9 Modification of Text	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.10 List of Actions	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.11 Actions on Objects	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.12 Focus Cursor	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.3.13 Modification of Focus Cursor	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify

Criteria	Conformance Level	Remarks and Explanations
		interface elements, relationships, and user interactions.
502.3.14 Event Notification	Supports	Answerr.ai uses semantic HTML structure and standard web accessibility practices enabling assistive technologies to identify interface elements, relationships, and user interactions.
502.4 Platform Accessibility Features	Supports	Answerr.ai operates within standard web browsers and inherits platform accessibility features including screen readers, keyboard navigation, magnification, and contrast settings.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	User interface presentation respects browser and operating system accessibility preferences where supported.
503.3 Alternative User Interfaces	Supports with Exceptions	Answerr.ai provides accessible web interfaces compatible with assistive technologies. Some dynamically generated AI content may vary depending on user interaction and browser support.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	Where multimedia content is provided, caption controls rely on browser-supported media player accessibility features.
503.4.2 Audio Description Controls	Supports	Audio playback functionality utilizes standard browser media controls compatible with accessibility features.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Answerr.ai is a web-based AI platform and does not perform document format conversion that preserves embedded accessibility metadata.
504.2.2 PDF Export	Supports with Exceptions	Where export functionality is available, accessibility of exported documents depends on user-generated content and downstream document handling tools.
504.3 Prompts	Supports	User prompts are text-based and compatible with assistive technologies through standard browser accessibility mechanisms.
504.4 Templates	Not Applicable	Answerr.ai does not provide fixed document authoring templates requiring accessibility preservation controls.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility and compatibility information is provided through product documentation and institutional onboarding materials upon request.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation can be provided in alternate accessible formats upon request.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	Answerr.ai provides information regarding accessibility features through support channels and institutional communications.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate communication needs through accessible electronic communication channels including email and web-based support.

## Legal Disclaimer (Answerr.ai - Answer Labs Inc)

*Answerr.ai maintains an ongoing accessibility improvement process aligned with continuous product development and institutional accessibility requirements.*

*This Accessibility Conformance Report (ACR) is provided for informational purposes only and represents the current accessibility evaluation of Answerr.ai (Answer Labs Inc) at the time of publication. The information contained herein is based on internal testing, manual review, automated accessibility evaluation tools, and assessment against applicable WCAG 2.1 Level AA success criteria and Revised Section 508 standards.*

*Accessibility is an ongoing effort, and features, functionality, and accessibility characteristics of the product may change over time as updates and improvements are implemented. While Answer Labs Inc. strives to ensure accuracy and completeness, this document does not constitute a warranty or legal guarantee of full compliance in all user environments, configurations, or assistive technology combinations.*

*Actual accessibility performance may vary depending on user settings, assistive technologies, browsers, operating systems, and institutional configurations. Answer Labs Inc. welcomes feedback to improve accessibility and may update this report periodically to reflect product enhancements.*

*For accessibility questions or feedback, please contact: [tech@answerr.ai](mailto:tech@answerr.ai)*

*Answer Labs Inc. is committed to responding to accessibility inquiries and providing reasonable accommodations in accordance with applicable accessibility regulations.*